



north east **sensory services**

achieving independence for blind & deaf people



Fieldwork Assistant, Joint Sensory Team (covering Angus Council area)

Location: Based in the Angus office, Friockheim, with some home working and visits within the community

Hours: Part Time 14.5 hours per week (preferably over 2 days)

Salary: £28,176 - £29,306 Pro Rata (dependent on experience)

This post is subject to membership of the PVG scheme

Benefits:

Pension: 7% employers & 3% employee's

Annual Leave: 32 days (includes 5 fixed and 7 floating public holidays) Pro Rata

Learning and Development opportunities

Employee Assistance Program

About NESS Services

Our Mission

Achieving Independence for Blind and Deaf People.

Our Values

As an organisation, NESS needs to be effective, innovative, and competitive.

Our people work in a way that is professional, flexible and responsive and accountable.

Our Vision

A Scotland aware of the needs of people with sensory impairment, that includes them as equal participants in community life and offers them the opportunities available to all.

North East Sensory Services (NESS) supports people living with a sensory loss in Aberdeen City, Moray, Angus and Dundee. Everything we do aims to work towards our mission of “achieving independence for blind and deaf people”. All our services are joint sensory services, so our staff support people with a significant sight loss, a hearing loss, sight and hearing loss, who are Deaf BSL users or who are Deafblind.

Living with a sensory loss can bring huge challenges and everyone with a sensory loss will have a different experience, requiring specific information and support. Our job is to provide our service users with the information, advice and support that they need, so that they can live the life they want with their sensory loss.

More information about our services is available on our website
www.nesensoryservices.org.

NESS is an equal opportunities employer and welcomes applications from all sections of the community. We particularly encourage applications from people with sensory loss or disabilities and guarantee an interview for all disabled applicants who meet the essential criteria for the job.

Our five leadership qualities

- Capable: being good at what they do
- Committed: to our values
- Connected: being with others within and out with NESS
- Communicating: good at listening and influencing others
- Caring: generous and willing to support others

About the role

To provide practical and emotional support to people who have a significant sensory loss, and to support the Vision Rehabilitation Specialist's work.

Key requirements:

- Demonstrate aids and equipment to people with sensory loss in their home, fitting them where appropriate.
- Carry out non-complex assessments.
- Hearing loss support – providing appropriate support for people with hearing loss, deafness, or who are Deafblind.
- Respond to requests for Talking Book Service, RNIB Talking Book Services, local and national talking newspapers, etc. demonstrating equipment, teaching how to use it, and setting up accounts to access titles.
- Information, Advocacy & Liaison – collaborating with colleagues in the joint sensory team and with other statutory and voluntary sector services to provide integrated support; supporting access to benefits, services, awareness of support options for people living with sensory loss and reduce barriers to access.
- Support other Fieldwork colleagues in the delivery of care & support plans.
- Assist people with sensory loss to complete appropriate forms, e.g. for Blue Badges, TV license discount etc.

- Undertake joint visits to high-risk complex cases, to support colleagues.
- Work with the Vision Rehabilitation Specialist to reinforce training programmes and support people with sensory loss to learn and practice mobility routes and independent living skills.
- Support staff to deliver awareness training/ undertake talks and attend sessions in the community to raise awareness of NESS and the work we do.
- Where appropriate, and agreed by the line manager, accompany people to appointments such as eye clinic/audiology.

Other key duties and responsibilities

- Adhere to NESS policies and procedures, including HR, safeguarding, confidentiality, and health & safety requirements.
- Maintain confidentiality regarding sensitive information related to service users, volunteers, staff, supporters, and partner organisations.
- Become familiar with NESS's services, establishing good, productive, team-working relationships with all colleagues.
- Ensure all communication (internal and external) meets accessibility best practice.
- Make effective use of training opportunities made available and be proactive in seeking appropriate training.
- Attend regular supervision sessions and annual appraisal.
- Undertake relevant duties as delegated by line manager.

About you

Qualifications & Professional Standards

- Qualified to SVQ3 in a care-related discipline or equivalent.
- British Sign Language qualifications would be an advantage.

Essential Experience & Knowledge

We are looking for an energetic person who has experience and/or understanding of:

- supporting and assisting individuals, especially in goal setting, problem solving and helping people to make informed decisions, involving them in all matters of their lives
- working within care settings
- Ability to provide emotional, social and practical support and work sensitively with individuals and families, linking them to community resources.
- Commitment to safeguarding, equality, diversity and inclusion.
- Ability to work independently and as part of a multidisciplinary team.
- Competence in maintaining accurate records and producing short reports.
- Willingness to undertake BSL training (up to Level 2).
- Flexibility to travel independently across service areas.

Desirable

- Experience of working with people with experience working with people with a sensory impairment, learning disabilities, or additional health needs.
- Willingness to work with specialist equipment and environmental adaptations.

Skills & Personal Qualities

- Excellent verbal and written communication; ability to tailor to clients' needs
- Highly organized, able to prioritise caseload effectively
- Demonstrate effective time management and the ability to prioritise while working to meet multiple deadlines
- IT literate (databases, case-notes, spreadsheets)
- Strong interpersonal skills and ability to build relationships: empathetic, patient, practical problem-solver
- Team-player working collaboratively, but also able to work autonomously
- Be self-motivated with a commitment to excellence and to being flexible and proactive.

Personal & Professional Development

- Take responsibility for your own professional practice and professional development, with appropriate supervision and managerial support. Prepare for and participate in regular supervision and annual appraisals.
- Undertake British Sign Language training up to Level 2 (training provided).
- Maintain accurate and up-to-date case records using Charity Log (training provided).
- Be willing to work in a dog-friendly environment.
- Be prepared to travel independently as part of the role

Application

To apply please complete the attached application form outlining your suitability for the role, your experience in Sensory Loss, and your motivation for applying to Pam Smith, Support Services Manager, at pam.smith@nesensoryservices.org

We advise you to refer to the 'About you' section and use this to explain your suitability for the role in your application. The more you can relate your skills and experience to this role, the higher the likelihood of progressing to the interview.

To find out more about the role you can also contact Pam Smith, Support Services Manager.

Application deadline is 9th January 2026.

Interviews

Interviews will take place at our office in Dundee. You will be asked to discuss a practice scenario provided on the day.

Interviews will take place on Friday 23rd January 2026.



Fieldwork Assistant - Angus